



WHAT'S NEW?

WHAT'S NEXT?

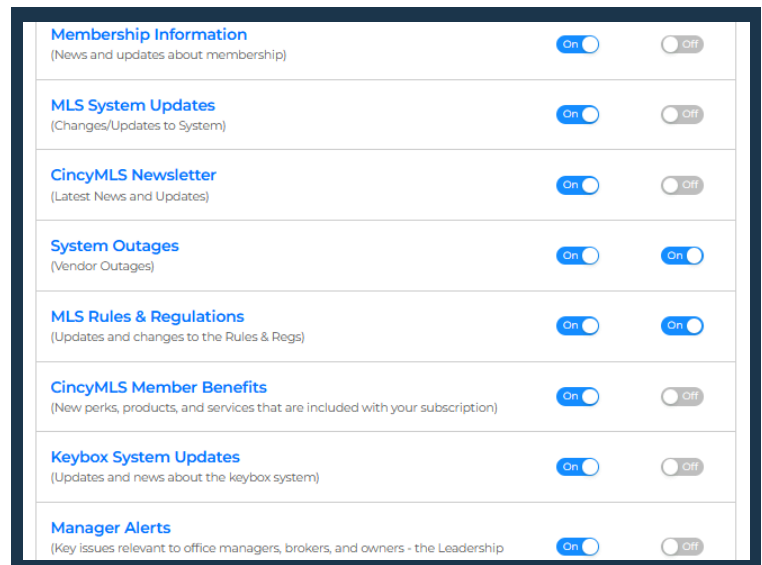
STAY CONNECTED: NOTEROUTER COMING SOON!

CincyMLS is excited to introduce a new and improved way to keep our users and subscribers informed—**NoteRouter!**

NoteRouter is a centralized communication system built specifically for real estate professionals. With this tool, CincyMLS can deliver targeted, timely updates directly to you through both email and text, ensuring important information never gets missed.

What You'll Receive Through NoteRouter:

- System alerts
- MLS maintenance notices
- Rule and policy updates
- Vendor announcements
- Helpful tips and best-practice reminders
- And more!



There's no setup required. All users will automatically begin receiving communications through NoteRouter.

Your first email from NoteRouter will guide you through customizing your preferences—including which types of messages you'd like to receive and whether you prefer email, text, or both.

RAPATTONI REPORT ENHANCEMENTS 12/09/2025

We are pleased to announce that several of our most-used reports in Rapattoni moved to the updated format on Tuesday, 12/9.

The data and content will remain the same, but you'll see a

refreshed layout designed to improve readability and usability. These updates are a part of **Rapattoni's nationwide upgrade**, not a local system change.

A list of reports included was sent to all users and subscribers.

SHOWINGTIME SMS OPT-IN

ShowingTime sends important updates about listing appointments via text message (SMS). Recently, these messages may not have reached subscribers and their clients due to mobile carriers blocking text notifications from ShowingTime. To ensure the necessary steps are being taken, ShowingTime has a new opt-in process to improve the text message notification system.

- When a new mobile number is added to the ShowingTime system, or after 60 days of inactivity, ShowingTime will send a message to opt in to text messages.
- The message will read: "ShowingTime would like to text you about showing appointments. Reply START to receive text messages from ShowingTime. Msg frequency varies. Msg & data rates may apply. Reply HELP for assistance. Reply STOP to cancel." The message will also include links to its privacy policy and terms and conditions.
- Additional messages will be held until confirmation, and the opt-in prompt will be resent to ensure it is received.



- Once confirmation is received, any pending messages will be delivered immediately.
- If there is no response or the recipient replies with STOP, the mobile number will be marked as "Do Not Send" and no further text notifications will be sent to that number.

While these initiatives are designed to improve communication, it is highly recommended that all agents utilize the ShowingTime mobile app for real-time updates on their listing activities.

CINCYMLS HOLIDAY HOURS

As we wrap another productive year, our holiday hours will be as follows:

- Closing at 12:00 pm on December 12 to allow our team to enjoy the annual staff holiday party.
- Closed December 24 and 25 so staff can celebrate with friends and family.



- Closed January 1 to bring in the New Year.

Thank you for a wonderful year, and warm wishes for a joyful holiday season.

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INTRODUCING SENTRILOCK TROUBLESHOOTING GUIDE

Having trouble with your SentiLock keybox or mobile app? SentiLock has released a helpful troubleshooting guide designed to walk you through the most common issues – everything from Bluetooth connectivity and access problems to app performance.

This easy-to-follow resource provides step-by-step solutions to keep you moving quickly and confidently. Whether you're in the field or preparing for a showing, the guide ensures you have the support you need at your fingertips.



Be sure to check it out! [SentiLock Troubleshooting Guide](#)

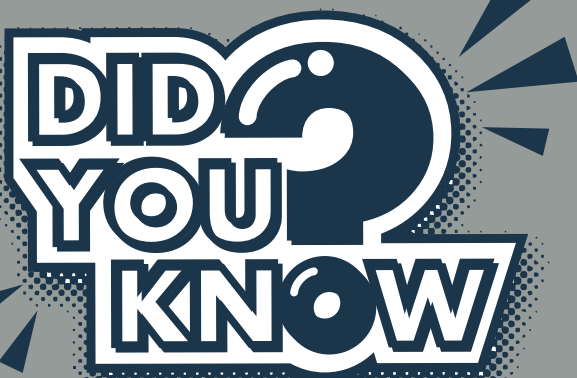
LISTINGINTEGRITY COMING 2026!

CincyMLS understands how crucial listing data is in real estate. Reliable information keeps transactions moving smoothly, prevents misunderstandings, and empowers buyers and sellers to make confident decisions. To support our ongoing commitment to data excellence, we are excited to announce our partnership with ListingIntegrity.

ListingIntegrity is an advanced data-quality platform designed to enhance accuracy and consistency across MLSs, brokerages, and agents. Using algorithms, it identifies data discrepancies and inconsistencies within listings, reducing the risk of error.

In alignment with the MLS Rules and Regulations, ListingIntegrity will perform regular data checks to catch issues early.

The result is a more dependable and transparent MLS database – one that our subscribers and their clients can trust.



OFF MLS SALES (OMS)

Off MLS Sales are not required to be entered into MLS; however, if submitted, they must be entered within thirty (30) days of the Closing/Settlement Date, and the Settlement Statement must be uploaded to the MLS.

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