DATA INTEGRITY NOTIFICATIONS

The process in which CincyMLS sends listing notifications has changed.

As a reminder, CincyMLS is no longer using LDC as our Quality Assurance Detection and Notification System. HelpSpot is the new software used to track and send quality assurance notifications. Listing notifications requiring immediate attention will be initiated from "**Cincy Help Desk**" at **helpdesk@cincymls.com** and reference the issue in the subject line. Please do not overlook these emails as they contain important information requiring action or follow-up.

First notifications will be sent to the Listing Agent and Co-Listing Agent. Second and Final notifications will be sent to the Listing Agent, Co-Listing Agent, Responsible Member/Broker, and the Office Manager of record designated in the MLS.

Please note: LDC had provided the ability to automatically add administrators and assistants to notifications and was configurable by person. HelpSpot does not have the ability to automatically include administrators and assistants in notifications. We understand the inconvenience this may cause and are actively exploring alternative solutions for the future.

TUESDAY TIP
04/02/2024

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